



Meeting Every Queue Management Need

MTP7150

Multifunction Ticket Printer





Queue management system (QMS) is an indispensable tool in customer management for many establishments with front end counter services. Getting a queue ticket has become a norm and the ticket printer has inadvertently become the first touch point of the customer journey. A durable and reliable ticket printer plays an important role in ensuring customer begins the journey with a pleasant experience.

MTP7150 is a sophisticated and elegant desktop ticket printer that fulfills these requirements. It has a LCD panel with capacitive touch screen that offers good visibility, high durability and reliability. The screen's graphical user interface (GUI) is user programmable and supports multilanguages. It incorporates voice greeting to provide a cordial feedback to the customer. Dynamic queue information such as queue lengths and waiting times can be displayed on the screen to assist customers in planning their visits.

The touch screen display offers user interaction and enhances its functionalities. It enables multi-tier service selection or acts as a virtual keyboard for entering phone number, customer name/ ID, etc.

Customer identification can be achieved by adding one of the optional reading devices such as barcode reader, magnetic card reader, smart card reader (MyKad Reader), proximity card reader (RFID) or biometric reader (Fingerprint Sensor). Through integration with backend database/CRM, the customer is identified, appropriate service and priority level can then be offered. This technique surmounts the problems of misrepresentation (claiming priority falsely) and rogues (obtaining queue tickets for profit).

Features

- Capacitive touch screen
- User programmable screen layout
- Print alphanumeric ticket number and barcode
- User programmable ticket format
- Multilanguage capability
- Voice greeting
- Support customer identification
- LAN or wireless connectivity

Technical Specifications*

Model	MTP7150	MTP7150R
LCD screen	8", IPS panel, 1024 x 768 pixels	
Touch screen	Capacitive	
Controller	Embedded	
Connectivity	10/100 mbps Ethernet and WiFi 802.11b/g/n	
Audio	Integrated speakers	
Reader		
Options	Nil	Barcode, magnetic stripe, smart chip, proximity and biometric
Printer		
Type	Direct line thermal printer with paper end sensor	
Paper	Thermal, 80 mm width, low cost and non-proprietary	
Paper roll	80 mm diameter	
Paper loading	Drop and print	
Print speed	200 mm/s	
Print head life	Wear resistance of 200 km or pulse resistance of 2x10 ⁸ pulses	
Auto cutter life	2 million cuts	
Electrical		
Power supply	External switching adapter, AC 110-240V input. DC 24V/2.5A output	
Physical		
Dimension	175H x 160W x 230D mm	
Weight	2.7 kg	

* Subject to change without prior notice

