



Meeting Every Queue Management Need

MTP7250

Multifunction Ticket Printer





Queue management system (QMS) is an indispensable tool in customer management for many establishments with front end counter services. Getting a queue ticket has become a norm and the ticket printer has inadvertently become the first touch point of the customer journey. A durable and reliable ticket printer plays an important role in ensuring customer begins the journey with a pleasant experience.

MTP7250 is a slim and elegant free standing ticket printer that fulfills these requirements. It has an LCD panel with capacitive touch screen that offers good visibility, high durability and reliability. The screen's graphical user interface (GUI) is user programmable and supports multilinguals. It incorporates voice greeting to provide a cordial feedback to the customer. Dynamic queue information such as queue lengths and/or waiting times can be displayed on the screen to assist customers in planning their visits.

The touch screen display offers user interaction and enhances its functionalities. It enables multipage service menu and acts as a virtual keyboard for entering phone number, name, ID, etc.

Customer identification can be achieved by using one of the optional reading devices such as card reader (Smart chip/magnetic stripe/RFID), image scanner (barcode/QR code) or biometric reader (fingerprint). Through integration with backend database/CRM, the customer is identified, appropriate service and priority level can then be offered. This technique surmounts the problems of misrepresentation (claiming priority falsely) and rogues (obtaining queue tickets for profit).

Features

- Capacitive touch screen
- User programmable screen layout
- Print alphanumeric ticket number and barcode
- User programmable ticket format
- Multilanguage capability
- Voice greeting
- Support customer identification
- LAN or wireless connectivity

Technical Specifications*

Parameter	Description	
Model	MTP7250	MTP7250Rx
LCD screen	12.1", 1024 x 768 pixels	
Touch screen	Capacitive	
Controller	ARM quad core processor, 1 GB RAM, 8 GB eMMC, embedded Linux OS	
Connectivity	10/100 mbps Ethernet and WiFi 802.11b/g/n	
Audio	Integrated speakers	
Reader		
Options	Nil	R1: Smart chip & RFID R2: Magnetic stripe & smart chip R3: Barcode & QR code scanner R4: Biometric reader
Printer		
Type	Direct line thermal printer with paper end sensor	
Paper	Thermal, 80 mm width, low cost and non-proprietary	
Paper roll	80 mm diameter	
Paper loading	Drop and print	
Print speed	200 mm/s	
Print head life	Wear resistance of 100 km or pulse resistance of 1x10 ⁸ pulses	
Auto cutter life	1 million cuts	
Tag		
NFC	Optional	
Electrical		
Power supply	Integrated switching power supply, AC 110-240 V input	
Physical		
Dimension	1185 (H) x 300 (W) x 305 (D) mm	

* Subject to change without prior notice.



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